

Schaefer's Appliance Delivery Guidelines

Schaefer's has contracted a professional delivery service for your delivery/install.

Your delivery will be provided by College H.U.N.K.S Contact Number: 402-853-1676

MEASURE YOUR SPACE

Measure to check the width of the entire path our Delivery Team will use to bring your new merchandise into your home, including baseboards and counter top overhangs. Be sure to extend to the full width and test going through doorways, around any corners, and into the location your merchandise will be located. If your selection will not fit, please contact your sales associate for alternative options.

*** AN ADDITIONAL DELIVERY FEE WILL BE ASSESSED IF WE ARE UNABLE TO COMPLETE DELIVERY DUE TO DIMENSIONS OR FACTORS OUT OF OUR CONTROL, I.E. CORRODED VALVES, ELECTRICAL ISSUES.**

PARTS AND ACCESSORIES

Standard new parts and accessories needed to connect appliances to home utilities will be included in the cost of the delivery service. Delivery teams can only install appliances using brand new, factory approved installation parts and accessories that meet the manufacturers requirements. **** Special parts and accessories may be required to properly install your new appliance depending on the model, fuel type, and nature of the installation – these are not included with our delivery service.***

DELIVERY NOTIFICATION

Select a delivery date when you can be available for ANY 3-hour time window – specify if cell phone or land line.

You will receive an automated notification the afternoon prior to delivery with a 3 hour time window when our Delivery Team will arrive. Please be sure to **CONFIRM** your delivery date/window. A notification will be sent 30 minutes prior to your delivery when the team is in route on the date selected. **Full balance needs to be paid before a delivery date will be scheduled.*

DAY OF DELIVERY

- **Have a responsible adult 18 years or older present to accept delivery**
- Provide us with an alternate contact phone number
- Secure all pets in a separate area from the delivery path
- Ensure a clear path from the street to the residence entrance (no ice, snow, debris, etc.) in inclement weather and a clear path through the home to the location of each unit.
- **Visually inspect appliance — any cosmetic defect must be reported within 48 hours, please call (402) 464-8888**



REFRIGERATOR DELIVERY GUIDELINES:

- Install and Level new unit
- Hook up/connect to existing home utilities—**no plastic or PEX waterlines.**
- Waterline shut off must be behind unit. ***Will NOT hook up to self-tap valves.**
- Will NOT** shut off the main water supply to the building in order to install

LAUNDRY DELIVERY GUIDELINES:

- Level and install units **ONLY** with new cords, vent and hoses provided
- Will not connect to damaged, worn or corroded utility valves or outlets
- Will not connect to a plastic dryer vent port, dirty port or port not vented to the exterior of the building.
- Can not connect flex vent longer than **8 foot** to any other vent or rigid port.
- GAS install with provided kit only and shut off behind dryer. ***NO LP hookup**
- Drain hose extension can be used if needed. NO syphon break install.

ELECTRIC/GAS RANGE DELIVERY GUIDELINES:

- Install and Level unit with anti-tip device, new cord or gas line kit provided
- Will not connect to damaged, worn or corroded utility valves or outlets
- GAS install with provided kit only and shut off behind range. ***NO LP hookup**

FOR SAFETY REASONS, OUR DELIVERY TEAM CANNOT:

- Remove their shoes, however, will act with due care to protect your home and merchandise
- Lift/hoist over banisters, counter tops, or other obstructions, or through windows to deliver merchandise
- Relocate used appliances to a different location at your address, relocate to a new address or re-connect relocated appliances to the home's utilities
- Connect bed frames to existing headboard or footboard
- Perform carpentry, electrical, or plumbing work – including gas line capping.
- Install appliance trim kits

Thank you for choosing Schaefer's for your new appliance purchase!